

Feel  
your  
BEST



uniskin

feel your best





# FIND YOUR BALANCE

We exist to help you feel your best –  
transforming confidence and happiness  
through beauty and wellbeing.



Ready  
for  
anything

Uniskin offers a unique balance between wellness, aesthetics and medicine, using the most sophisticated non-surgical solutions to help you feel your best and be ready for anything.

### *COSMETIC THERAPIES*

This covers a range of options, from BOTOX® (both beauty and medical related), to fillers (non-surgical facelifts, feature reshaping, anti-ageing); skin peels, facials and cosmeceuticals to restore and regenerate skin, to permanent makeup covering both beautification and restoration (including treatments for brows, eyes and lips).

### *REGENERATIVE THERAPIES*

There's many different reasons people choose regenerative therapies. It might be for a boost in immunity for those living with cancer, and to reduce signs of anxiety and stress. The opportunity for athletes to explore legal performance enhancement and recovery aids. But it can be a solution to many other ailments too, including improving tiredness, memory loss, skin moisture and gut health. Talk to us to find out more!

### *HAIR LOSS*

At Uniskin we're proud to offer something truly unique for hair loss – DNA testing against the 11 most common reasons for hair loss, along with access to the very best in (hard-to-find elsewhere) specialist treatments and next-generation products made from natural ingredients.

### *INTIMATE TREATMENTS*

We offer discrete and knowledgeable advice and treatment for intimate concerns, including regenerative treatments for vaginal dryness and discomfort.

### *LAB TESTING*

Part of your journey at Uniskin may include a trip to our state-of-the-art Skin Lab, where we see what is truly happening within your skin, diagnose any issues and make any necessary referrals. We also are able to test hair, DNA and blood to gain the full picture before recommending any treatments. Our results are speedy so we'll waste no time in getting you started on your treatment plan – and we use our lab to track your results so you can confidently see your progress.

### *PRODUCTS*

To complement our services and improve the longevity of your treatment we sell a range of tried and tested products including medical skincare, haircare, cosmetics, male grooming and lifestyle gifts.

## FEEL YOUR BEST

We often hear "I look in the mirror and don't recognise the person staring back at me anymore". Getting older is one of life's certainties - but feeling older doesn't need to be. At Uniskin we believe everyone has a right to feel confident with the way they look, and comfortable with the way they feel. Oh, and who knows, maybe turn some heads every now and again...

## READY FOR RESULTS

Having nightmares about leaving with the dreaded 'duck pout'? Please don't worry! There are lots of misconceptions when it comes to cosmetic therapies, but you can trust Uniskin. We know you still want to look like you. We can make those subtle differences that will make you feel your best without anyone being able to put their finger on what's changed. Because isn't that the best kind of confidence boost you can get?

## FIND YOUR BALANCE

"You look tired". Eugh, never nice to hear. But before you ditch those occasional late nights out (they're way too much fun), we can help get to the root cause of your tiredness and help make a real difference to your energy levels. We've got access to specialist labs, expert pharmacists along with plenty of our own experience to offer tests and guidance you won't find on the NHS.

## HAVE NO DOUBTS

We know that trusting someone else with your body and appearance is a huge decision. Something to really do your research on first. Our Uniskin team is fully qualified, and we have regular training to stay on top of our game. We're insured, accredited and have stringent policies and procedures in place. We're also published and committed to skin research through our lab. If you have any questions on our skills and experience, we'll be more than happy to answer them.



THE  
BEST  
NOW

We're really looking forward  
to meeting you. Your journey  
with Uniskin will go a little  
something like this...



## *ALL ABOUT YOU*

At Uniskin we think it's so important to get to know you first - and for you to do the same with us. We hope to build a long-term relationship with you, and it helps to understand your journey so far. What's brought you to us? What do you hope to achieve? Do you have any fears? What's your ideal timescale? We'll make sure we both feel comfortable that we're the right match for each other.

## *WE CAN HELP*

We have an excellent understanding of anatomy and physiology. It's what helps us achieve effective, long-lasting results. We'll get to know your proportions, movements, expressions and natural features - everything we need to analyse your concerns and create the very best treatment plan that's completely tailored around you. We'll also consider the most logical order of treatments, considering your priorities and goals.

## *A PERSONAL PLAN*

Once we've come up with our suggestions, it's time to discuss in more detail. You'll probably have lots of questions. That's fine! You've probably also got an allocated budget. That's absolutely fine too. You'll get the very best plan for your money, and we

offer different ways to pay to help you spread the cost. And it's also good to know that our consultations are free of charge. You'll never feel any pressure from us to make a decision right there and then.

## *LET'S GET STARTED*

Once you're happy to go ahead with your treatment plan, we'll go ahead. Sometimes this can be straight after discussing the treatment plan, or it might be after you've taken some more time to make a decision. Either way, we'll make sure you're 100% informed on what we'll be doing, and that you feel completely comfortable - before, during and after your treatment.

## *THE NEW YOU*

Depending on the type of treatment you have, we may be sending you results. We know you'll be eager to see these, and so we send them as soon as we can. They may be used to define your further treatment plan or used as an initial marker to track your progress - you'll be astonished with the results you'll see. We're in it with you for the long run from here on in. We invest in your happiness and future goals. For follow-up treatments, skin and hair scans, product recommendations - if you need anything, we'll be here for you.

# YOUR JOURNEY



We appreciate that everyone's different.  
We celebrate it, in fact! So let's start your  
Uniskin journey in the right place for you...



### RESTORE

As we grow older, our anatomy changes which can cause a loss of collagen, altered bone formation and increased lines and wrinkles. Boo! Our restoration phase helps to turn the tide on these concerns. We'll always investigate and treat any skin and hair conditions first, and then add the finishing touches with BOTOX®, fillers and permanent makeup.



### REGENERATE

What's better than skin and hair that glows from the inside out? By reviewing your DNA and skin structure, we're able to tailor a range of treatments and products that renew and regenerate the skin structure – achieving the very best results. This may include prescribing skin peels, microneedling and medical grade skincare.



### NOURISH

Our skin is our single biggest organ, and is exposed to internal and external factors every day that can affect its look and feel. Our aim here is to firstly understand your needs through DNA treatments, where we may uncover vitamin and mineral deficiencies that unlocks our ability to provide nutritional products and skincare, getting your skin back to it's best.



### BEAUTIFY

This is a common starting point for a lot of our younger clients, who are looking to make minor 'tweakments' (it's our favourite word too!) to define their features and add a little glow to their youthful complexion. We offer a variety of beautifying treatments that includes BOTOX®, fillers and permanent makeup, always perfectly tailored to you.

# New ROUND CONFIDENCE



**Jess came to see us feeling down about her recent appearance. Her dark circles, dull skin and loss of volume in her cheeks had left her with a permanently tired look – something most busy working mums can relate to!**

Once we got to know Jess we saw that her low confidence and self-esteem really didn't match her warm and energetic personality. So, to create Jess' Uniskin journey, we firstly sat down to discuss her concerns and ambitions. From here we were able to create a completely tailored treatment plan to meet Jess' unique needs – no two Uniskin journeys are ever the same!

**Restore** was the first step in Jess' journey. We used BOTOX® to help reduce the lines on her forehead and open up her eyes, along with fillers in her cheeks and tear trough to add some youthful volume.

Next, we moved onto **Regenerate**. To even out her skin tone we used a chemical peel along with recommending a range of our trusted and favourite medical-grade skincare to help Jess maintain her new-found luminosity and support her collagen levels.

As a finishing luxurious touch, Jess was looking for extra plumpness in

her lips and a little va-va-voom to her eyebrows and lashes. **Beautify** was a key step – we used filler to gently enhance the lips and semi-permanent makeup was used to frame and add a youthful definition to her face – it also saves some all-important minutes when getting ready each morning. Jess is overjoyed with the finished result, which we're so happy about – she's feeling fresh, younger and rejuvenated, all of which has given her a fabulous confidence boost. She's feeling her best self once again!

### *JESS SAYS...*

**"Before, all I saw was a sad, tired face. Nothing was working until I came to Uniskin. I didn't realise I could have such a change – I feel amazing, confident, and I like what I see in the mirror"**

# OUR TERMS & CONDITIONS

## Information

All clients are required to provide contact details; including address, telephone and email in order to secure an appointment.

All clients will complete a medical history form at their first appointment, this is necessary to inform the consultation and treatment planning process.

All information will be treated as confidential and protected in accordance with Data Protection legislation.

Client information will not be shared with third parties without written permissions and you will not receive unsolicited information from us.

You may choose to remove unsubscribe from our mailing list at any time.

## New client – telephone consultation

Whilst telephone consultations are discouraged, we acknowledge some circumstances when this service may be helpful; particularly for our clients who will be travelling long distances. New clients, seeking advice from a practitioner in a telephone discussion, require a diary appointment of 30 minutes.

## Appointments

Please provide as much notice as possible if you need to cancel or reschedule your appointment so that we may make best use of our appointment diary.

When diaries are particularly busy, we may take a nominal deposit of £50 (refundable on attendance) to mitigate missed appointments.

We run a 48-hour cancellation policy. If you do not attend a booked appointment and fail to advise us in advance, a £50 non-refundable booking fee will be charged to make another appointment.

Please do NOT attend the clinic for an appointment if you are unwell. If you are unsure, please call and discuss. Many treatments are contraindicated if you are unwell; this includes colds, cold sores or local skin infections.

Routine review appointments are offered after treatment with Botulinum Toxin as a courtesy. If you are unable to attend the review appointment at 2-3 weeks, no additional treatment or 'top up' is provided once the review period of 2-3 weeks has passed.

New clients are seen for consultation and assessment; except in exceptional circumstances, with prior arrangement, treatment is not provided on the first visit.

## Children

We do not treat children or young adults under the age of 18. We ask that you do not bring children

to the clinic unless they are old enough to be left unsupervised. Children will not be allowed to accompany you into the treatment rooms.

## Payment

Clients will receive one free of charge consultation.

You will be advised of the full costs of any treatment plan proposed and agreed, including that of any maintenance treatment, before any treatment is undertaken.

Payment is taken in full at the time of treatment. However, we do offer a Direct Debit payment plan which must be discussed in advance and agreed by both parties. A deposit of a third of the treatment will be payable on the day. A Direct Debit form must be completed on the day as well as via an online link which will be sent to you. For a Direct Debit payment plan, we also require proof of address and two separate forms of proof.

The clinic accepts cash, or major debit and credit cards.

## Pricing

We do everything we can to ensure that our prices are correct at time of publication and we reserve the right to change a price at anytime. From January 2021 all our prices will include VAT. If you have a price query, please contact us at anytime and before making a purchase.

## Refunds

Fees charged for treatment are for the delivery of a treatment and the accompanying service, which is inclusive of;

- provision of information and advice
- safe treatment with evidence-based products
- follow up appointments and aftercare advice and support as appropriate

Whilst we undertake to provide excellent service; factual, honest and ethical advice, safe, expert treatment in experienced hands and only the best products, we cannot guarantee your results and cannot offer refunds if the results achieved fail to meet your expectations.

## Feedback

All feedback is appreciated. Feedback is used to review and improve quality of service. You may submit feedback verbally, via email, via the clinic website or via the Save Face website.

## Complaints

If you have a complaint, please inform us as soon as possible. An appointment will be made for you to be seen. A copy of our Complaints Policy is available on request.





If you're ready to feel your best,  
we're ready to help you get there.

**Get in touch**

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T: 0333 230 1490

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